

Piano Lessons – Important Information

Dear Parents/Participants,

Thank you for signing up for music lessons at KIAC. Please read the info below and let us know if you have any questions.

- KIAC runs music lessons in sessions. Each session consists of 8 - half hour classes, for \$138 a session.
- **Payment is required in full to reserve a time slot for any session.** Please do not assume a time slot from any previous session is yours unless you have fully registered for any upcoming sessions. This has caused much confusion in the past!
- If a session is not fully subscribed once it has begun, it may be possible to sign up for a partial session, in which case the fee would be pro-rated and would include the same policy regarding makeup lessons.
- As a courtesy to your instructor, KIAC asks that students call 24 hours in advance in regards to any absences.

Makeup lessons:

- Make-up lessons and credits will not be offered for lessons missed due to student absence. Your lesson time has been reserved especially for you. It is your regular appointment time and must be paid for regardless of your presence. There are no refunds for missed lessons.
- In the event an instructor is unable to attend a lesson, a make-up lesson will be arranged or credit will be issued to the student. In the event a student is absent for a make-up lesson, it will be forfeited.
- Makeup lessons will also be provided when KIAC cancels due to cold weather or an unavoidable space conflict. Lessons will be cancelled when the temperature hits –40 degrees or lower as of 12pm on the day of, as shown on the Environment Canada Weather Office website:
http://www.weatheroffice.gc.ca/city/pages/yt-6_metric_e.html

→ **If you are unsure as to whether a lesson is going to be cancelled, please call KIAC at 5005.**

- Please do not ask Instructors individually for a makeup lesson. Instructors are hired by KIAC and KIAC is responsible for scheduling and managing each session. As mentioned above, no makeup lessons are offered for lessons missed due to student absence.

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Piano lessons dates:

Fall: Sept 11 to Oct 30

Winter: Jan 8 - Feb 26

Mondays

3:30-6pm

8 lessons (30min each)

\$138